(घ) और (ङ) 'क' क्षेत्र में स्थित उन कार्यालयों में, जहां की प्रगति आशा के अनुरूप नहीं पाई गई वहां हिन्दी में किए जाने वाले कार्य की प्रतिशतता में सुधार लाने के प्रयास किए जा रहे हैं ।

Licence to Universal Genetic Company

22. SHRI PRITHIBI MAJHI: Will the Minister of INDUSTRY be pleased to state:

(a) what is the value in Indian rupees of the licences granted to the Universal Generic Company during the year 1985-86 for manufacturing vitamin capsules and syrup; and

(b) what is the turn-over of the company during the year 1985-86 and what percentage of export obligations has been fulfilled by the Company during the said year?

THE MINISTER OF STATE IN THE DEPARTMENT OF CHEMICALS AND PETRO-CHEMICALS (SHRI R. K. JAICHANDRA SINGH): (a) and (b) To the extent details are available M/s. Universal Generic Company is not registered with DGTD for the manufacture of drugs and pharmaceuticals. The company has not been issued any industrial licence for the manufacture of drugs. Other details asked for are not available.

Insufficient production of drugs by Government Undertakings

23. DR. BAPU KALDATE: Will the Minister of INDUSTRY be pleased to state:

(a) whether it is a fact that the Government undertakings in the pharmaceuticals sector under the control of his Ministry have not been able to fulfil the full drug needs of the country;

(b) whether the faulty planning by the Managing Directors of the Pharmaceutical Companies, discarding popular products and going in for products which have no demand and utility is responsible for this situation;

(c) whether any such situation exists in M/s. Smith Stainistreet Pharmaceuticals and M/s. Bengal Chemicals; and

(d) if so, what are the details thereof?

THE MINISTER OF STATE IN THE DEPARTMENT OF CHEMICALS AND PETRO-CHEMICALS (SHRI R. K. JAICHANDRA SINGH): (a) The public sector drug companies are producing many essential and life saving bulk drugs and formulations and their share in the production of bulk drugs is about 17 per cent and that of formulations about 6 per cent.

(b) and (c) No, Sir.

(d) Does not arisse.

STD system in the Country

24. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) the number of cities in the country, State-wise having STD system as on March 31, 1986;

(b) in how many cities in the country this system has been found to be defective; and

(c) what are the details of the steps taken to improve the situation?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) 398 cities in the country are having STD facility State-wise details are given in the enclosed (Statement-I).

(b) The quality of service of STD is monitored through service quality tests periodically conducted by Regional Traffic Superintendents. Such tests have been carried out on 71 routes during the last 6 months. Out of these STD routes tested, the call completion rate from tele-

phone to telephone has been found unsatisfactory (less than 25 per cent) on 26 routes (list attached). (Statement-II). By this assessment of quality of STD service it cannot be assumed that STD system in these cities is defective since each city has STD facility to a number of other cities and the test are conducted on one route at a time and not covering all the rutes or the system as a whole.

(c) The following measures have been taken to bring improvement in the performance of the STD services:—

(1) A comprehensive plan of action has been worked out aiming at improvement of the STD service and is in various stages of implementation all over the country. This includes expensive testing and technical measures for improvement of the local exchange, STD|TAX and transmission equipments.

(2) Periodic service quality tests are taken as per schedule regularly to monitor STD performance levels and identify areas for improvemeut.

(3) Performance of Trunk Automatic Exchanges (TAXs) is monitored through regular returns detailing performance parameters.

(4) Adequancy and availability of circuits is watched regularly and augmentation instructions issued wherever necessary. Satellite circuits have also been provided linking a number of Trunk Automatic Exchanges.

(5) Automatic Traffic Recording and Analysis Complex (AUTRAX) has been installed at four metropolitan centres for on-line monitoring and provision of performance reports on STD services. Micro-processor-based traffic analysis equipment have been installed at certain stations for similar monitoring and reporting.

(6) The old penta conta type crossbar Trunk Automatic Exchanges are planned to be replaced by Electronic Trunk Automatic Exchanges (Digital type) at four metro centres, viz., Bombay, Madras, Calcutta and Delhi. In addition—Digital Trunk Automatic Exchanges are proposed to be installed at a large number of other cities and towns.

Statement-I

Number of cities having STD facility in the Country as on 31-3-1986

Name of State	No. of cities
Andhra Pradesh	49
Bihar	17
Gujarat	14
Haryana	12
Himachal Pradesh	2
Jammu and Kashmir	6
Karnataka	29
Kerala	46
Madhya Pradesh	17
Maharashtra	33
North-east	12
Orissa	8
Punjab	13
Rajasthan	9
Sikkim	1
Tamil Nadu	62
Uttar Pradesh	31
West Bengal	27
Union Territories	10
TOTAL :	398

Statement-II

List of STD Routes with Call Completion rate 25% or less

1. New Delhi—Muzaffarnagar
2. New Delhi—Bhubaneswar
3. New Delhi—Shillong
4. New Delhi—Guwahati
5. New Delhi—Hyderabad

6. New Delhi—Bombay
7. New Delhi—Ambala
8. New Delhi—Chandigarh
9. New Delhi—Calcutta
10. New Delhi—Madras
11. New Delhi—Bareilly
12. Ambala—Delhi
13. Chandigarh—Delhi
14. Delhi—Bhopal (pt-to-pt)
15. Bombay—Nasik (pt-to-pt)
16. Bombay—Nagpur
17. Bombay—Indore
18. Bombay—Madras
19. Calcutta SPC—Nagpur
20. Calcutta-SPC—Asansol
21. Asansol—Calcutta
22. Madras SPC—Nagpur

Lucknow and Kanpur Telephones

25. DR. MOHD. HASHIM KIDWAI: Will the Minister of COMMUNICATIONS be pleased to state:

(a) what are the immediate plans for expansion of telephones in Lucknow and Kanpur;

(b) how many lines were added to Lucknow and Kanpur telephones during the years 1983-84, 1984-85 and 1985-86;

(c) what is the number of applications still on the waiting list as on March 31, 1986;

(d) how many applications among these are more than three years old; and

(e) how many new lines are proposed to be added to the existing capacity?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI RAM NIWAS MIRDHA): (a) Expansion plans for Lucknow and Kanpur during 1986-87 are as follows:—

(i) Expansion of Lucknow-Kaiserbagh II exchange by 600 lines.

(ii) Expansion of Kanpur-Lajpatnagar (Level 22) exchange by 2,000 lines.

(iii) Commissioning of a new 3,000 lines exchange at Kanpur-Krishana Nagar.

(b) The required information is as follows:—

Name of Telephone District	No. of lines (Telephone Connections) added		
	During 1983-84	During 1984-85	During 1985-86
1. Lucknow	1506	2107	476
2. Kanpur	227	92	3131

(c) and (d) 3,529 applicants at Lucknow and 6,210 applicants at Kanpur are still on the waiting list as on March 31, 1986. Out of these 47 applicants at Lucknow and 2424 applicants at Kanpur are waiting for more than three years.

(e) The existing capacity at Lucknow and Kanpur is planned to be increased by 5,00 lines at each place during the remaining period of 7th Plan to clear the present waiting list.

Small-Scale Industries

26. SHRI ASHWANI KUMAR:
SHRI S. W. DHABE:

Will the Minister of INDUSTRY be pleased to state:

(a) what steps his Ministry is taking for the promotion of small-scale industries during the Seventh Five-Year Plan period;

(b) how many units of small-scale industries were closed down during the last three years in the country and what are the State-wise details;

(c) whether there is a uniform policy for promotion of small-scale industries in all the States in the country; and